# CLIENT REFERRAL AGREEMENT

This Referral Agreement ("Agreement") is entered into by and between SoftRadix, hereinafter referred to as the "Company," and the Referring Party, hereinafter referred to as the "Referrer."



Submitted By

Prateek Arora

Chief Business Development Officer

SoftRadix Technolgies Pvt. Ltd.

# Client Referral Agreement



## SoftRadix Referral Program Terms and Conditions

These Referral Program Terms and Conditions (the "Terms") are entered into by and between SoftRadix Technologies Private Limited (hereinafter referred to as "SoftRadix" or "the Company") and the referring party (hereinafter referred to as the "Referrer"). By participating in SoftRadix's Referral Program, the Referrer agrees to comply with these Terms. If you do not agree to these Terms, please do not participate in the Referral Program.

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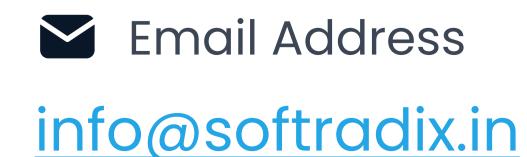
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## Confidentiality Notice

SoftRadix Technologies Private Limited takes every precaution to protect the confidentiality and security of our communications. However, we cannot guarantee the security and integrity of email transmissions, and we recommend using encryption or secure channels for transmitting sensitive information.

Please also be aware that the views and opinions expressed in this communication are those of the sender and do not necessarily reflect the official policy or position of SoftRadix Technologies Private Limited.

## Inquiries







# Client Referral Agreement



## Referral Partner Agreement

#### **Ol** Eligibility

1.1 The SoftRadix Referral Program is open to individuals (minimum age 10 years) as well as agencies. This program is not valid for employees and immediate family members of SoftRadix.

#### **Referral Process**

- **2.1** The referrer may refer potential customers to SoftRadix by submitting their information through SoftRadix's designated referral contact, website, email or LinkedIn.
- 2.2 The referred customer must not have applied to or been in contact with SoftRadix prior to the referral.

#### **Referral Rewards**

- 3.1 Referral rewards are offered at the sole discretion of SoftRadix and are subject to change without notice.
- 3.2 Eligible referrers will receive a reward if the referred customer becomes an actual client of SoftRadix.
- 3.3 The referee will receive 10% as a reward for the amount spent by their referred client.
- 3.4 The referee will be responsible for any taxes or other liabilities associated with receiving a referral reward.

#### 04 Referral Validation

- **4.1** SoftRadix reserves the right to validate and verify the eligibility of both the referrer and the referred customer.
- **4.2** SoftRadix may disqualify the referrer and/or the referred customer if it determines, in its sole discretion, that any aspect of the referral process has been manipulated, abused, or violated.

### **©** Confidentiality and Privacy

**5.1** The referee shall not disclose any confidential or proprietary information of SoftRadix, including but not limited to business practices, trade secrets, or candidate information, during the referral process.

#### 100 Termination and Modification

6.1 SoftRadix reserves the right to terminate or modify the Referral Program at any time without notice.

## Client Referral Agreement



#### **07** General Provisions

- **7.1** These terms constitute the entire agreement between the parties and supersede any prior agreements or understandings, whether written or oral.
- **7.2** These terms shall be governed by and construed in accordance with the laws of Indian jurisdiction, without regard to their conflict of law principles.
- **7.3** Any disputes arising out of or relating to these Terms or the Referral Program shall be resolved through arbitration in accordance with the rules of the SoftRadix, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

#### OB Communication in Referral Terms

Effective communication is vital in the context of a referral program. It ensures clarity, transparency, and a smooth process for all parties involved. In the SoftRadix Referral Program, we prioritize clear and timely communication to enhance the experience for our Referrers and referred customers.

- **8.1** Upon submitting a referral through our designated portal or above mentioned methods, referrers will receive an acknowledgment email confirming the receipt of their referral.
- **8.2** We keep Referrers informed about the status of their referred customers throughout the hiring process. Referrers will receive timely updates, such as when a referred customer get in touch with our team, scope of work discussion, and final hiring decisions.
- **8.3** Referrers may have questions or require assistance during the referral process. Our dedicated support team is available to provide guidance and address any inquiries promptly. Feel free to contact <a href="Support Contact Information">Support Contact Information</a> for assistance.

By participating in the SoftRadix Referral Program, the Referrer acknowledges and agrees to these Terms and agrees to be bound by them. SoftRadix reserves the right to amend these Terms at any time and will notify the Referrer of any material changes.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed under seal by their respective authorized representatives.

Signed by a duly authorized signatory from and on behalf of SoftRadix Technologies Pvt. Ltd.

Signed by a duly authorized signatory from and on behalf of Referrer

| Signature :     | Signature :     |
|-----------------|-----------------|
| Name:           | Name:           |
| Date:           | Date:           |
| Mobile Number : | Mobile Number : |
|                 |                 |
|                 |                 |